

TERMS AND CONDITIONS

Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

| DEPOSIT SCHEDULE | DEPOSIT PER PERSON | FINAL PAYMENT |
|--|--------------------|--|
| • World Holidays Land Tour with Air* <ul style="list-style-type: none"> • With TPP Coverage \$449 • Without TPP Coverage \$250 Land Tour Only <ul style="list-style-type: none"> • With TPP Coverage \$399 • Without TPP Coverage \$250 | | 60 Days 60 Days 60 Days 60 Days |
| • Mediterranean Classic Cruise • Eastern Mediterranean Cruise Cruise Tour with Air* <ul style="list-style-type: none"> • With TPP Coverage \$499 • Without TPP Coverage \$300 Cruise Tour Only <ul style="list-style-type: none"> • With TPP Coverage \$449 • Without TPP Coverage \$300 | | 90 Days 90 Days 90 Days 90 Days |

The following Land/Cruise tours have different guidelines and are not covered by Mayflower Tours Traveler Protection Plan. For these tours we highly recommend that you purchase the MH Ross Travel Insurance Plan to protect your investment.

| DEPOSIT SCHEDULE | DEPOSIT PER PERSON | FINAL PAYMENT |
|---|--------------------|---------------|
| • Dutch Waterways Cruise in Springtime • Romantic Rhine and Mosel River Cruise • The Blue Danube Legendary River Cruise • Christmas Markets Cruise on the Rhine • Panama Canal and the Hidden Caribbean <ul style="list-style-type: none"> • Without TPP Coverage \$400 | | 90 Days |

Refund and Cancellation Policy

Payments for land, air and cruise arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium.

Exception: If you purchase non-refundable airline tickets from Mayflower Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will be charged the TPP premium for the land tour only. Any changes made to the reservation after final payment that alters the tour itinerary will result in cancellation charges as listed below. If you have purchased the Travelers Protection Plan, the premium will be applied to offset the cancellation charges. Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

World Holidays

- 61 days or more prior to departure: Deposit Amount
- 60 to 45 days prior to departure: 20% of total tour
- 44 to 15 days prior to departure: 30% of total tour
- 14 to 1 day prior to departure: 40% of total tour
- Day of departure or early departure from tour: 100% of total tour
- No refund on unused portions of the tour

Cruising Programs

Mediterranean Classic Cruise; Eastern Mediterranean Cruise; Dutch Waterways Cruise in Springtime; Romantic Rhine and Mosel River Cruise; The Blue Danube Legendary River Cruise; Christmas Markets Cruise along the Rhine; and Panama Canal and the Hidden Caribbean

the following per person cancellation charges will be assessed:

- 91 days or more prior to departure: Deposit Amount
- 90 days to day of departure: 100% of total tour
- No refund on unused portions of the tour

PLEASE NOTE: The following programs are not covered under Mayflower Tours Travelers Protection Plan: Dutch Waterways Cruise in Springtime; Romantic Rhine & Mosel River Cruise; The Blue Danube Legendary River Cruise; Christmas Markets Cruise Along the Rhine; and Panama Canal and the Hidden Caribbean. We make available and highly recommend that you purchase the MH Ross Travel Insurance Plan to protect your investment. Policy and enrollment information about the MH Ross Travel Insurance Plan will be enclosed with your deposit receipt.

Fuel Surcharge for Mayflower Tours Air Add-ons

Due to the cost of jet fuel, most airlines have implemented a fuel surcharge on all domestic and international flights. The surcharge fluctuates on a daily basis based on the price of oil. The prices quoted to you for International flights include the fuel surcharge as applicable on the day of your reservation. Your reservation will be reviewed at 60 days prior to departure and revised to reflect appropriate fuel surcharge at that time. As an added benefit of purchasing the Mayflower Tours Travelers Protection Plan (TPP), the fuel surcharge amount as determined on the day of booking will be guaranteed to you, and if the fuel surcharge is lower at 60 days prior to departure you would receive the lower rate.

Exclusions

Mayflower Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Tours.

"Freedom to Travel" Guarantee

On those rare occasions when the Exclusions mentioned above make it necessary to modify its Refund and Cancellation Policy, Mayflower's "Freedom To Travel" Guarantee will take effect for those passengers who purchased the Travelers Protection Plan (TPP). This Guarantee will allow travelers to apply all monies paid to Mayflower Tours, including the Cancellation Fee Waiver, toward any future Mayflower tour that departs within 12 months of their notification.

Tour Price Includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only) if air is purchased through Mayflower, services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions, gratuities for bellmen and waiters for included meals, as well as Mayflower Money. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost for all tours.

What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; any inter-country air; excess luggage charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers and local guides. Transfers between airport and hotel are not included unless you purchase air from Mayflower.

Airline Security Measures

The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas

Each U.S. citizen must have a valid passport. Expiry date of passports should be at least six months after the return date of tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send visa applications and instructions if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited.